





# WELCOME TO FALL CREEK

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All information found in this booklet can also be found at fallcreekhouston.com

### About Fall Creek

elcome to Fall Creek in Humble, Texas! Our community is a 2,300-acre master planned golf community, neighboring the Golf Club of Houston. In 2003, the first residents moved in and the community is now comprised of approximately 2700 homes. Fall Creek offers a number of amenities, including two pools, a fitness center, a sports complex, tennis courts, walking trails, and several playgrounds. Fall Creek is strategically located 15 miles from downtown Houston and 8 miles from Bush Intercontinental Airport.



# Emergency Phone Numbers

EMERGENCIES	DIAL 911
Call for active, real time emergencies in progress	
HARRIS COUNTY SHERIFF	_(713) 221-6000 (Option 1)
Non-Emergencies: Call for crimes already commit suspicious activity/person/vehicle, or issues that cassistance.	
HARRIS COUNTY CONSTABLE	
PRECINCT 3	(281) 427-4792
FIRE DEPARTMENT	(204) 0.47 2200
EASTEX FREEWAY VOLUNTEER FD	(281) 847-3300
AMBULANCE	(201) 0 47 2200
HARRIS COUNTY ESD #1	(281) 847-3300
HARRIS COUNTY HEALTH DEPARTMENT	(713) 439-6000
ANIMAL CONTROL	(281) 999-3191
POISON CONTROL AVAILABLE 24/7	(0.00) 222 4222
POISON CONTROL, AVAILABLE 24/7	(800) 222-1222

# Important Phone Numbers

HOA BOARD	Board@FallCreekHouston.com
THE CLUBHOUSE AT FALL CREEK	(281) 458-8000
GOLF CLUB OF HOUSTON	(281) 459-7820
	GolfClubofHouston.com
FALL CREEK EVENT DIRECTOR Tina De Ases	_Events@FallCreekHouston.com
AQUATIC ADVISORS	(713) 609-9489
VACATION WATCH	(346) 286-1700
SPECTRUM ASSOCIATION MANAGEMENT	(281) 343-9178

### Utilities

ELECTRIC & NATURAL GAS	
CENTERPOINT ENERGY	(713) 659-2111
WATER	
WATER (WCID # 96): SI ENVIRONMENTAL	(832) 490-1600
WATER (MUD DISTRICT 49): TNG UTILITY CORP	(281) 350-0895
PHONE, CABLE, AND INTERNET	
AT&T	(800) 464-7928
COMCAST	(713) 462-1900
TRASH & RECYCLING COLLECTION	
BEST TRASH	(281) 313-2378
· Trash Days: Wednesdays and Saturdays	
· Heavy Trash: Wednesdays and Saturdays	
· Recycling: Wednesdays Only	

For more information visit: www.best-trash.com

# Government Offices

### **HUMBLE POST OFFICE**

1202 1st St E, Humble, TX 77338 (800) 275- 8777

The Humble Post Office issues mailbox keys. Bring your closing documents, along with your driver's license/ID.

### HARRIS COUNTY TAX OFFICE

7900 Will Clayton Pkwy. Humble, Texas 77338 www.hctax.net (713) 274-8000

### **DEPT. OF PUBLIC SAFETY**

7710 Will Clayton Pkwy, Humble, TX 77338 www.dps.texas.gov (281) 446-3391

### **CITY HALL OF HUMBLE**

114 W. Higgins Humble, TX 77338 www.cityofhumbletx.gov (281) 446-3061

### **HUMBLE AREA CHAMBER OF COMMERCE**

110 W Main St Humble, TX 77338 www.lakehouston.org (281) 446-2128

### **DECEASED ANIMAL PICKUP** (public streets only)

(281) 820-5151

### Humble ISD Schools



# **FALL CREEK ELEMENTARY** (281) 641-3400 www.humbleisd.net/fce



# **WOODCREEK MIDDLE SCHOOL** (281) 641-5200 www.humbleisd.net/wms



# **AUTUMN CREEK ELEMENTARY** (281) 641-5700 www.humbleisd.net/ace



**SUMMER CREEK HIGH SCHOOL** (281) 641-5400 www.humbleisd.net/schs

### Fall Creek Cub Scouts

### **PACK 909 FLAG PROGRAM**

The Cub Scouts are sponsoring a flag fundraiser.

The Cub Scout Pack 909 members will place an American flag at your residence during five national holidays:

- Memorial Day, Independence Day, Labor Day, Patriots Day, and Veterans Day.
- The flags are 3 x 5 feet, on a 9-foot pole, which is placed in a 6-inch PVC pipe buried at the curb (hidden by the grass).
- On each holiday, the Cub Scouts will install the flag; they are responsible to remove, store, and maintain the flag and pole after each holiday.

If you are interested in participating in the Cub Scouts flag fundraiser for \$30, please contact https://Pack-909.Square.Site/

This fundraiser has received approval from the ARC and is not in violation of the Flag Policy.





# Amenities & Badges

Residents may gain access to many of the amenities in Fall Creek through the use of a personal photo ID badge.

- If you are a New Fall Creek Resident who would like to obtain amenity access and you closed on your home less than one month ago, please bring your closing or settlement page found in your closing documents to The Clubhouse during business hours.
- You will fill out a short form and have your photo taken on-site to have your amenity ID badge made.
- Everyone that resides in the household ages 12 and up can have an amenity badge.
- Residents who misplace their photo ID badges may purchase a replacement at a cost of \$25 (payable via check or money order only).
- Please bring a check made out to Fall Creek HOA to The Clubhouse at Fall Creek and be prepared with a photo ID or driver's license for verification.



# Amenities & Badges

### **CLUBHOUSE & FITNESS CENTER**

7930 Fall Creek Bend Drive

#### **POOLS**

Pool 1 – 7930 Fall Creek Bend Pool 2 – 3600 Mesa Drive

### **PARKS**

Enclave Park & Butterfly Garden - 3600 Mesa Drive Lake Point Park - 9703 Victoria Rose Lane The Park at Fall Creek - 7930 Fall Creek Bend Drive

### **TENNIS COURTS**

7930 Fall Creek Bend Drive

\*To reserve a court time, visit https://fallcreekhouston.com/tennis/

Facility hours available on fallcreekhouston.com



### Community News & Updates

### Join Our Email List

Please visit https://fallcreekhouston.com/subscribe/ or scan the QR code below and enter your email address to be notified of community news and updates, including upcoming Board meetings, amenity openings/closures, and other announcements.



### Discover Fall Creek

#### **Events**

The Fall Creek Homeowners Association hosts a variety of events throughout the year. Visit *https://fallcreekhouston.com/events/* for dates and details.

In addition to the amenities provided by the Association, below is a list of offerings managed by local organizations, conveniently located for residents' enjoyment.

### **FARMERS MARKET**

Every Sunday 9am-1pm Clubhouse - weekly, rain or shine BuyLocalMarket@gmail.com

### **HCWCID 96 SPORTS COMPLEX**

9810 Wyatt Shores Drive \*Sports Complex Reservations can be requested by visiting **HCWCID96.com** 

### **GOLF CLUB OF HOUSTON**

5860 Wilson Road



### Q&A

#### **AMENITY ACCESS**

### Q. What does my amenity badge access?

**A**. The Enclave Pool, The Pool at the Clubhouse, The Gym, Restroom in the Clubhouse Park, Tennis Courts.

### Q. Who has permission to have an amenity badge?

A. Individuals that reside in the home. You will need to complete a waiver stating that you live in the home and provide documentation. Please note, all residents of the home not on the deed will need the registered owner of the home present to receive an amenity badge: https://form.jotform.com/242055902758056

#### **BOARD MEETINGS**

### Q. When are the Homeowners Association Board Meeting?

**A.** The Board Meetings occur the second Tuesday of every month at 6:30pm at the Clubhouse at Fall Creek Conference Room, located at 7930 Fall Creek Bend. Please visit the Document library to view the Agenda with topics of discussion.

#### PROPERTY IMPROVEMENTS

- **Q:** I'm planning to do some work on the outside of my home. Is there anything I need to do before I start?
- **A:** Yes. Any exterior repairs, changes, or improvements to the property require ACC approval before the project can begin. This includes fence replacements, repainting, landscaping additions/removals, and all other exterior projects. You can download and visit the SpectrumHOA app to submit the Property Improvement Request Form.

### Q&A

### **DUES**

### Q. When are homeowner dues payable and where do I send my payment?

**A.** The last date for dues to be accepted and considered "on time" is before the last day of January of each new year. You can mail dues to the address below:

Fall Creek c/o Spectrum Association Management 17319 San Pedro Suite 318 San Antonio, TX 78232

### Q. Can I pay online?

**A.** Yes, you can. Log in to your Spectrum account: https://spectrumam.com/homeowners/pay-assessments/

### Q. Can I pay next year's HOA assessment in advance?

**A.** Yes, you can. Log in to your Spectrum account: https://spectrumam.com/homeowners/pay-assessments/

#### **CLUBHOUSE**

### Q. Can I rent The Clubhouse at Fall Creek for a private party?

**A.** Yes, please visit the Clubhouse & Conference Room Rentals page on fallcreekhouston.com for information.

### Q. Does Fall Creek have a business center for residents to use?

**A.** The clubhouse does not have a designated business center, but you are able to rent the conference room and clubhouse for events and meetings.

For more Q&A please visit https://fallcreekhouston.com/faq/

