



So much. So close.

Fall Creek Pool Policy

FC-POL-00#

April 22 2016

Revision	Title	Date	Approved by:
0	Board approved	April 12 2016	HOA Board
1	Board and Legal approved	April 22 2016	Legal

1.0 Introduction

The purpose of this document is to define the policies for the pools of Fall Creek. This policy is approved by the HOA Board and published to the residents on the community website.

2.0 Definitions

FALL CREEK AMENITY BADGE– as part of the improvements to the access control system for Fall Creek amenities, residents will be issued these photo ID cards to each resident in 2016 to replace the key fobs.

GATE GUARD – the Pool Services Company employee responsible for verifying Fall Creek residency of pool patrons as instructed by the HOA Board.

POOL 1 – the pool located at 7930 Fall Creek Bend, adjacent to the Clubhouse at Fall Creek.

POOL 2 – the pool located at 3600 Mesa Road.

POOL SERVICES COMPANY – Company hired by the Fall Creek HOA to provide pool management, maintenance, operation and related services on its behalf at the pools.

3.0 Pool Access

- 3.1 All individuals must have their Fall Creek Amenity Badge to enter either pool. If a patron has not yet received their Fall Creek Amenity Badge, a Fall Creek Amenity Badge is required for entry into Pool 1 for all individuals over 12 years of age.
- 3.2 Patrons whose Fall Creek Amenity Badges do not work at the gate will not be allowed to enter into the pool area.
- 3.3 Fall Creek Amenity Badges will be issued as part of the 2016 access transition, but if a badge has not been issued, a resident must obtain one prior to entry.
- 3.4 Caregivers that are not Fall Creek residents but do accompany a resident's child/children to the pool (e.g., nannies, babysitters) are also required to have a Fall Creek Amenity Badge.
- 3.5 During Pool 2's Swim At Your Own Risk (SAYOR) hours, patrons must have their Fall Creek Amenity Badge with them and may be asked to provide proof of residency.
- 3.6 Each household is permitted up to five (5) guests per resident address each day without charge. If a resident desires to have more than five (5) guests (but fewer than 11), a guest pass is required for each additional guest. Guest passes can be pre-purchased online and picked up at the clubhouse during normal operating hours. The Gate Guard cannot accept payment (cash, credit, etc.) and cannot issue guest passes. Each guest pass can be used by a single person for a single day.

4.0 Swim Lessons

- 4.1 Aquatic Advisors, the Fall Creek pool services company, is the only company pre-authorized by the HOA Board of Directors to provide swim lessons due to the liability issues associated with private instructors.
- 4.2 To participate in swim lessons, resident must have a functioning gate access device (i.e., a Fall Creek Amenity Badge).
- 4.3 Swim lesson sessions are offered from May to August and are on a first-come, first-served basis. See the Aquatic Advisors website (link below) for exact dates and times of sessions.
- 4.4 All swim lessons will be held at Pool 2.
- 4.5 For information regarding swim lesson fees, please visit www.aquaticadvisors.net.
- 4.6 To sign up for swim lessons visit www.aquaticadvisors.net.
- 4.7 Private swim instructors (i.e., those hired directly by a resident) are permitted, subject to the following conditions:
 - 4.7.1 The instructor (or, as applicable, the business entity for which the instructor provides swim lessons) must execute a Facilities Use Agreement in a form acceptable to the HOA.
 - 4.7.2 The instructor must provide proof of adequate liability insurance to the HOA and receive a written response indicating sufficiency of coverage prior to providing any lessons in a Fall Creek pool.
 - 4.7.3 Private instruction is allowed only at Pool 2 and only Monday through Friday during the hours 12 PM to 4 PM.
- 4.8 Note that the policies regarding private “learn to swim” instructors are not applicable to Fall Creek Swim Team coaching activities (swim team practices, swim team stroke clinics, diving clinics, etc.) as those activities are governed by a separate agreement.

5.0 Pool Parties

- 5.1 Pool parties will be provided by the pool services company’s lifeguards.
- 5.2 Only Fall Creek residents who are current on HOA dues may schedule pool parties.
- 5.3 To host a pool party, a resident must have a functioning gate access device (i.e., a Fall Creek Amenity Badge).
- 5.4 Any group of 11 or more people, even if all are Fall Creek residents, is considered a pool party and must be scheduled with Aquatic Advisors. Payment must be made to the HOA. Non-swimmers must be included in the guest count if they will be within the gates of the pool facility at any time.
- 5.5 Parties may be scheduled at Pool 1 or Pool 2.
 - 5.5.1 Parties at Pool 1 may be a public party (a pool party held during normal pool hours with the facility shared with other pool patrons) or a private party (a pool party held outside of normal operating hours). A single pool party at Pool 1 may be scheduled

- during normal pool hours and outside of normal operating hours (e.g., on Sunday from 11:00 AM – 1:00 PM).
- 5.5.2 Private Parties may be held at Pool 1 during the following times:
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| Tuesday – Saturday | 8:00 PM – 10:00 PM |
| Sunday | 8:00 AM – 12:00 PM and 8:00 PM – 10:00 PM |
- 5.5.3 Only public parties can be scheduled at Pool 2 due to the duration of Swim At Your Own Risk (SAYOR) hours. Public parties can be scheduled at Pool 2 during normal operating hours. Private parties cannot be scheduled at Pool 2.
- 5.6 Lifeguard staffing for public parties (during normal pool hours) is one (1) per twenty (20) guests (# lifeguards = # guests / 20, rounded up) in addition to the standard number of lifeguards required for safe pool operation.
- 5.7 Lifeguard staffing for private parties at Pool 1 (outside of normal pool hours) is one (1) per twenty (20) guests, with a minimum of six (6) guards, which is the minimum number of lifeguards required to safely run the facility.
- 5.8 A minimum of two (2) lifeguards is required for public parties at Pool 2 during Swim At Your Own Risk hours.
- 5.9 Music/multimedia is allowed only during private parties, and must be maintained at a reasonable volume.
- 5.10 All normal pool rules apply during pool parties, including those prohibiting alcoholic beverages.
- 5.11 Pool parties must be scheduled at least seven (7) days in advance of the event.
- 5.12 Fees for pool parties include a \$35 non-refundable administration fee and fee of \$25 per hour per lifeguard.
- 5.13 Fees for pool parties must be paid in full seven (7) days prior to the event.
- 5.14 Pool parties may be scheduled at www.aquaticadvisors.net and are available on a first-come, first-served basis.
- 5.15 Cancellations must be communicated to Aquatic Advisors, in writing during normal business hours, at least 24 hours prior to the scheduled party. Residents who cancel less than 24 hours in advance will incur charges for one hour of labor for the scheduled lifeguards. The \$35 administrative fee is non-refundable under all cancellation circumstances.
- 5.16 Residents conducting unscheduled parties (i.e., a group of 11 or more people within the pool facility gates at the same time, especially with food, gifts, decorations, etc.) will be asked to leave due to the safety issues created when pool attendance exceeds safe lifeguard-to-patron ratios.
- 5.17 Residents must not circumvent pool party policies by having multiple residents simultaneously bring guests to the pool or by having an unscheduled party at Pool 2 during SAYOR hours.